



Customize Our Managed Services to Sharpen Your Competitive Advantage

Technology defines the capabilities of your bank or financial institution. Staying current with technology advancements determines how far you can go.

Omega Systems' Smart Support Financial service platform keeps your business growing with the speed of technology.

Relieve the IT burden from your staff with trusted, professionally managed support. Each customizable package provides proactive maintenance, uncompromising quality and reliable, personalized service from seasoned professionals who understand the financial services industry.



RELY ON OUR EXPERTISE SO YOU CAN STAY FOCUSED ON CRITICAL INTERNAL INITIATIVES.



Smart Support Financial
by Omega Systems

610.678.7002 | www.omegapa.com



	Basic	Unlimited Remote	Unlimited	Unlimited Plus
Anti-virus/Anti-malware scanning, updates & virus quarantine	•	•	•	•
Microsoft Office and operating system patching and updates	•	•	•	•
Device auditing and inventory reporting	•	•	•	•
Notification of viruses or failed updates	•	•	•	•
Network monitoring and reporting for network equipment including: routers, switches, firewalls and Internet bandwidth	•	•	•	•
Unlimited remote support via remote access software		•	•	•
Agent procedure module - mass changes requested by customer performed remotely, such as global software installs		•	•	•
Project Manager - available for technology planning and consultation, project management and report review		•	•	•
Unlimited on-site support			•	•
Coverage of replacement installation services for existing equipment				•