



Maximize Your Productivity with Professional Support

Your internal IT staff is valuable to your district and was hired for their talents. Unfortunately even the most talented IT staff can be easily preoccupied with maintenance updates and performance adjustments.

Omega Systems is a trusted resource providing Managed Network Services to schools and businesses for over a decade. Our Smart Support EDU Managed Services offering effectively extends the reach of your internal talent, freeing them to dedicate their time and attention on mission-critical IT projects and curriculum technology. Smart Support EDU is also school board-friendly. It is based on a flexible and customizable subscription model with annual fixed cost convenience.



Smart Support EDU
by Omega Systems

610.678.7002 | www.omegapa.com



INFRASTRUCTURE SUPPORT & MONITORING

We overlay a strategic mix of industry leading infrastructure monitoring tools to track, troubleshoot, find and fix performance-related events before they impact your students and staff. This includes routers, switches, firewall maintenance and management for optimum, ongoing performance.

BACKUP MONITORING & MAINTENANCE



We adhere to highly recommended best practices to monitor your District's existing backup solution for completions and failures. When given the green light, we update and patch backup software and in the event of failure, respond with immediate remediation.

GO TEAM!

Escalate your time consuming and advanced technical problems to your Omega Systems partner for prioritized attention and top-level expertise.



SERVER & SAN INFRASTRUCTURE SUPPORT & MAINTENANCE

From assessment to stabilization, our team of highly-trained and certified technicians monitor your physical servers for memory and CPU utilizations and disk space. We also proactively apply appropriate Windows updates including those for Microsoft exchange as needed. Count on our experts to keep your applications up to date and available when you need them.

VMware/HYPER-V SUPPORT & MAINTENANCE



Our high-level engineers implement the best health and performance tracking methodologies to monitor and optimize your virtual environment. We effectively monitor virtual memory, CPU utilizations and disk space, apply approved updates and create new virtual servers when needed.