OMEGA SYSTEMS ⟶

COMPANY OVERVIEW

Award-winning technology solutions for today's
highly regulated & security conscious businesses

omega systems
technology managed

20
Years in Business

185+ Employees Worldwide

750+ Active Customers

17,000+ End Users Supported

97.2
Average Customer Satisfaction Score

About Us

For 20+ years, Omega Systems has been delivering bespoke technology solutions to local SMBs and global, mid-market enterprises in search of robust, secure and professional support. Whether they're looking to outsource their IT functions, augment their existing staff or benefit from our specialized industry expertise, Omega customers gain access to best-in-class technology – delivered by a best-in-class team.

Experience the Difference

A Passion for Innovation. From building and enhancing our own private data center to developing new, robust managed services to meet evolving needs, history shows we strive for continuous innovation to ensure our customers are at the forefront of the IT experience.

We Make IT Personal. We're proud of our technology stack, but it's our people that really outshine the competition. Whether you need a sounding board or a seasoned advisor, our professionals take the time to deliver true white-glove service and build personal relationships that drive value for your business.

Commitment to Compliance. We know the burden that regulatory compliance can have on any size company; that's why our managed solutions are designed to help businesses navigate these growing complexities. From desktop to data center, we'll keep your information secure, confidential and compliant in accordance with necessary standards at the local, state, federal or relevant industry level.

Vertical Market Expertise

Omega has deep experience working closely with SMB and mid-market enterprises across a wide variety of industries, including:

- Banking & Financial Services
- Alternative Investments
- Government & GovCon
- Manufacturing
- Healthcare
- Professional Services
- Nonprofit

SEC | FINRA | CMMC | NIST | PCI DSS | FDIC GLBA | FISMA | DoD | DISA | Hitrust | HIPAA

Office Locations:
PA: Reading (Headquarters)
NY: Midtown NYC
NJ: Elmwood Park, Mount Holly
CT: Stamford
MA: Fairhaven

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Let's Connect @omegasystemsMSP

SOC 2 AUDITED TYPE II

Omega Systems maintains compliance with SOC 2 Type II requirements through annual on-site audits. This independent attestation provides evidence that a service organization maintains a high level of information security and ensures sensitive information is handled responsibly.

Our Services

Today, Omega Systems' services portfolio includes: private and public cloud hosting, managed IT services, managed cybersecurity and IT compliance services, 24x7x365 help desk support, network operations center (NOC) and escalation services, backup & disaster recovery, endpoint detection and response (EDR), vulnerability management, SIEM reporting and alerting, unified communications, data discovery and classification, IT consulting and project management, and more.

Key Sevice Offerings

SMART SECURE | Managed Cybersecurity

- Multi-layered security built on a tiered platform
- Best-in-class UTM (unified threat management) hardware
- Internal and external vulnerability scanning and risk management
- In-house SOC team for incident investigation, response & remediation
- Customizable logging & reporting capabilities, including SIEM reporting
- Security awareness training, managed phishing, endpoint detection & other ad hoc enhancements

SMART RESPONSE | NOC & Escalation

- In-house NOC for monitoring, alerting and investigation of customer IT issues at the network, server and application levels
- Access to rapid response escalation team for remote & on-site triage
- Customized escalation matrix and regular reporting

SMART HOST | Private Cloud Services

- Enterprise-grade private cloud infrastructure offering robust & reliable performance, 99.99% uptime & predictable cost structure
- Hosted in Omega's privately owned and operated data center
- Meets or exceeds compliance requirements from PCI DSS, FDIC, GLBA, FISMA, DoD, DISA, Hitrust, CJIS and HIPAA

Prefer Public Cloud?
We support Microsoft Office 365 & Azure

SMART SUPPORT | Managed IT Services

- On-site, remote & after-hours support via engineering team & in-house 24x7x365 Service Desk
- Network monitoring & reporting, patch management, antivirus & anti-malware

SMART COMPLY | Managed Compliance

- Sophisticated pairing of automation technology and expert consulting to help businesses assess the current state of their IT & cybersecurity environment
- Data discovery and classification technology to locate and value an organization's sensitive data
- Comprehensive IT risk assessment to gauge compliance readiness and benchmark a business' cybersecurity posture against regulatory frameworks including NIST, CMMC, SEC, SOC 2, PCI DSS, HIPAA, GDPR and more
- Executive-level reporting to satisfy management, investors, clients and other stakeholders
- Regular consultation with Omega vCISOs to analyze vulnerability & risk reports, assess compliance benchmarks and enhance proactive cybersecurity policies & procedures

SMART STOR | Backup & Disaster Recovery

- Continuous offsite replication to protect against threats, disasters & outages
- Secure and flexible storage designed to scale with your business
- Customizable retention options, regular diagnostic reports and same-day file restoration in an emergency

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Just Need Skilled IT Hands or Professional Guidance?

We provide ancillary project-based services and can augment or otherwise support your team with further network/infrastructure needs or strategic advisory.

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