



COMPANY PROFILE

Managed IT & cybersecurity services designed to help regulated companies minimize risk, reduce complexity and accelerate business outcomes



Connect with us:

www.omegasystemscorp.com

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Meet Omega Systems

As a multi-award-winning managed service provider (MSP) and managed security service provider (MSSP), Omega Systems is passionate about delivering the security and compliance expertise today's businesses need alongside the responsive and reliable managed IT support they deserve.

Omega's service-driven IT solutions are designed to help customers leverage technology to fuel efficiencies, mitigate risk, and empower growth and success. We support that commitment by injecting trust, innovation, and service excellence into every engagement.



Premier MSP/MSSP in Northeast US Serving 50 States Nationwide

Omega Systems serves a diverse customer base across the US & internationally and has offices strategically located across the Mid-Atlantic and Northeast:

- New York
- New Jersey (2)
- Pennsylvania
- Connecticut
- Massachusetts
- Maryland



Headquarters
Reading, PA

Facts & Figures

Founded in 2002, the Omega Systems team, comprised of industry and technical experts, continues to grow in IT expertise, bench strength, outreach and customer satisfaction.



97.4
CSAT SCORE



20+ Years in Business

US Locations Across Northeast & Mid-Atlantic + Global Customer Reach

250+ Employees

~70% Customer-Facing
Technical Resources

750+ Customers

25K+ End Users Supported
Still serving first customer

Our Leadership

Delivering an best-in-class service experience starts at the top, with customer-focused senior leadership. From small, local nonprofits to multi-national corporate enterprises, our quality of service remains the same – because it's focused on you.

NextGen Managed IT, Cloud, Cybersecurity & Compliance Services

“Who says you can't be innovative in the MSP space?! I not only think you can but see it as our obligation to our customers to continue pushing the envelope and to move at a pace faster than the rest. This is what leadership in the industry looks like.

I'm incredibly excited to make this evolution a reality for our customers and to keep driving innovation at Omega Systems as it's all part of our continued commitment to delivering a superior and satisfying customer experience unparalleled by other MSPs.”



Omega Systems' CEO, Mike Fuhrman

Executive Management

Our senior leaders are not only responsible for their team's performance, but are committed to keeping a pulse on what's important to our customers throughout all stages of the engagement, ultimately ensuring our services and solutions are designed to address the challenges facing modern businesses as well as flexible and scalable to support goals for future growth and achievement.



Ben Tercha
Chief Operating Officer



Mike Besecker
Chief Revenue Officer



Jennifer Carreon-Montes
VP of Human Resources



Greg Smith
VP of Corp Development

For additional information on our executive team and founding members, visit our website:
www.omegasystemscorp.com/company/leadership

Recognition Worth Noting

Omega Systems consistently ranks among the industry's leading MSP and MSSPs across the US and worldwide. Year after year, the prestigious awards earned by our team recognize what matters – service innovation, market responsiveness, business growth, leadership achievements, and an unwavering commitment to customer service excellence.



How We Help Our Customers

- Alleviating or aiding the burden of managing and maintaining IT in-house
- Mitigating escalating cybersecurity risks and safeguarding sensitive data
- Streamlining the IT compliance management process to help meet growing regulatory requirements
- Migrating and modernizing cloud operations to enable increased efficiency and reduce capital expenditures
- Effectively managing IT budgets with predictable, transparent pricing that eliminates nickel-and-dime costs and focuses on real value
- Making technology a competitive differentiator – rather than a deficiency

Richards Manufacturing ★★★★★

....With Omega Systems, everything makes sense. They do what they say they're going to do – and that's a lot more valuable than it might sound. I would highly recommend them to other companies looking for a trustworthy MSP.

Pasquale Cirullo, Vice President of IT

Bornite Capital ★★★★★

...Whether our team needs rapid assistance, proactive guidance or just a sounding board, the team at Omega is always available to us.

Marcelo Queiroz, COO/CFO

Stamford EMS ★★★★★

... We hired Omega Systems to manage and support our IT needs, and they have been an outstanding partner for over 20 years. With their local presence and unwavering reliability, they have never let us down.

Edward Browne, CEO

Our Services & Our Commitment

Whether you're looking to outsource your IT functions, augment your existing staff, or benefit from our specialized industry expertise, Omega Systems customers gain access to best-in-class technology – delivered by a best-in-class team.



Omega Systems maintains compliance with SOC 2 Type II requirements through annual on-site audits. This independent attestation provides evidence that a service organization maintains a high level of information security and ensures sensitive information is handled responsibly.

MANAGED IT SUPPORT

Omega Care

24x7 End User Help Desk Support	Proactive Network Monitoring	System Maintenance & Patching
IT Lifecycle & Asset Mgmt	Cloud Administration	On-site IT Support
Managed Endpoint Security (EDR)	Security Awareness Training	Technical Business Reviews

MANAGED SECURITY

Omega Shield

Threat Detection & Response	24x7 Security Operations Center (SOC)	Identity Access & Multi-Factor Authentication
Email Security & Backup	Web & Content Filtering	Enterprise Password Mgmt
Network Firewall Management	Cloud VPN/ Secure Remote Access	Intrusion Detection & Prevention

CLOUD & CONNECTIVITY

Private Cloud Hosting	SOC 2 Certified Data Center	Public Cloud (Azure/Google/AWS)
Microsoft 365 Platform Services	Cloud Backup & Disaster Recovery	Multi-Cloud Managed Connectivity

GOVERNANCE, RISK & COMPLIANCE

IT Security & Assessments	Data Discovery & Classification	Strategic vCISO Advisory
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ONE-TIME SERVICES

Vulnerability Assessments	IT Project Services	Cloud & System Migrations
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Vertical Market Expertise

Omega has deep experience supporting companies in highly regulated verticals where IT support, security and compliance are critical to operations:

- Financial Services
- Banking
- Local Government
- Manufacturing
- Healthcare
- Life Sciences
- Professional Services
- Nonprofit



Our services and infrastructure meet or exceed standards from regulators.

SEC | FINRA | HIPAA | NIST | PCI DSS | FDIC GLBA | FISMA | DoD | DISA | Hitrust | CMMC

Managed Services That Deliver

Leverage award-winning IT MSP/MSSP services that drive value to your business and prioritize innovation, agility, and the customer experience. Omega Systems offers a comprehensive portfolio of IT, security, cloud and compliance solutions to meet the needs of today's regulated companies.

Managed IT Services

★ Managed IT Support Bundle (**Omega Care**)

This bundled offering delivers proactive solutions to enhance your IT strategy. Continuous maintenance and network monitoring guarantee smooth operations around the clock, while our Service Desk is accessible 24/7 to address urgent issues and unexpected downtime.

★ Outsourced NOC Services

Going beyond basic network monitoring, our outsourced NOC service emphasizes ongoing alerting and Priority 1 response to maintain the functionality and security of your network. It involves triaging and investigating critical IT problems and creating tailored escalation plans that match your preferences and resource requirements.

IT Consulting & Project Management Services

Complete IT projects on time and on budget with our expert IT consulting and support. Whether you're upgrading your infrastructure, relocating to a new office or completing a proprietary project, we can assist your team from start to finish by designing an effective strategy for implementation.

Co-Managed IT Services

Effectively augment your in-house team with additional resources, expertise, and bandwidth. Omega Systems can provide the supplemental services your team needs to manage a challenging workload and drive progress.

Cybersecurity Services

★ Managed Security Bundle (**Omega Shield**)

Omega Shield elevates the baseline for security standards, integrating advanced threat monitoring and intelligence with 24x7 SOC services, email security, identity access & MFA, extended detection & response, and more, helping customers to protect their infrastructure and users against today's sophisticated threats.

Managed Network Security

- ★ Gain robust, multi-layered protection to help defend against modern cyber threats. To protect diverse network, we offer both traditional firewall management or cloud-based secure access service edge (SASE) solutions - each wrapped with security reporting & managed security oversight to help ensure comprehensive protection of your network, letting you concentrate on your core business tasks.

Additional Cybersecurity Services

- Vulnerability and IT Risk Assessments
- Next-Generation Endpoint Detection & Response (EDR)
- Cyber Awareness Training
- Enterprise Password Management

Compliance Services

★ Managed GRC

Our team of experienced vCISOs collaborate with your business to optimize compliance procedures and meet growing standards from regulators, investors, boards & other stakeholders. Utilizing data discovery technology, IT assessment benchmarking and ongoing advisory, our compliance services help reduce risk, strengthen security measures, and develop or improve your ongoing regulatory compliance strategy.



Cloud Services

★ Private Cloud Services (SOC 2 Certified Data Center)

Our private cloud hosting services deliver the customized, secure, high-performance environment required to power your business-critical operations. Unlike other providers, we own, operate, maintain and certify our cloud infrastructure – acting as your single source for accuracy, accountability, security and compliance.

Public Cloud Services

Our knowledgeable and experienced cloud consultants can help you optimize, maintain and secure your public cloud environment while providing cost savings and improving process efficiency. We have expertise supporting Microsoft 365, Azure & Entra ID environments as well as Google Workspace and AWS.

Microsoft 365 Licensing & Platform Services

Fuel your collaboration efforts with 365 licensing agreements tailored to your needs. Our managed services include managed cloud administration and support for your users' email, SharePoint, OneDrive and Teams' needs.

Secure Multi-Cloud Connectivity | Powered by Cloudpath

Cloudpath delivers reliable, secure, streamlined connectivity to public clouds and SaaS applications, ensuring ultimate flexibility and scalability for businesses managing modern workforces across various remote locations, physical offices and data centers. This next-generation network connectivity solution integrates high-speed Internet, site-to-site LAN and direct cloud access to more than 200+ service providers (including AWS, Azure/Entra ID, Google Cloud, etc.) backed by a 100% uptime guarantee.



We're ready to help you conquer your IT challenges.
Schedule your consultation today!



Get In Touch

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